

# NETWORK MANAGEMENT & SUPPORT CASE STUDY

## How AJT Managed IT Services Rebooted Lamb Building Chambers After Lengthy Downtime

### AT A GLANCE

AJT rapidly diagnosed and rebuilt Lamb Building's unreliable network, improving performance, security & uptime through targeted optimisation, cost-effective hardware upgrades & ongoing proactive IT support.

### KEY INFO

#### Company

Lamb Building Chambers

#### Industry

Legal Services

#### IT services provided

[Computer Network Support & Management](#)



### TESTIMONIAL

We are so delighted to have transferred our IT Support to AJT Managed IT Services. They are extremely friendly, knowledgeable and efficient. Their level of service is literally top class.

Gary Goodger  
Senior Clerk, Lamb Building

### CHALLENGES

Lamb Building Chambers faced multiple major IT headaches that were affecting business operations, including:

- **Lengthy downtime.** A lack of preventative maintenance was resulting in frequent outages and staff being unable to work for extended periods of time.
- **Avoidable hardware failure.** A neglected service pack update had caused a critical hardware failure.
- **Performance bottlenecks.** Uneven virtual machine distribution and a single 1gb/s network connection was creating significant performance issues and frequent SQL server dropouts.
- **Slow backups and replication.** The congested network connection was also making data backups and replications unnecessarily tricky, further affecting productivity across the business.

### SOLUTIONS

- **Network optimisation:** Increased network capacity by implementing Link Aggregation Groups (LAGs) across virtual hosts and switches for seamless remote & office work
- **Secure wireless:** Migrated wireless network to cloud-based controller and separated public & private SSIDs to help keep confidential client data secure
- **Server hardware optimisation:** Upgraded CPU and disks for increased IOPS & bandwidth to datastore, and more cores to provide more compute to virtual machines
- **Standardised infrastructure:** Reorganised communication cabinets for better access
- **Ongoing maintenance & onsite visits:** Long-term IT support to prevent future hardware failures and downtime

### RESULTS & BENEFITS



REDUCED  
DOWNTIME



IMPROVED  
PERFORMANCE



REDUCED  
COSTS



ENHANCED  
SECURITY



PEACE OF  
MIND

Don't let a poor network hold your business back.  
Speak to us today: [hello@ajt-ms.com](mailto:hello@ajt-ms.com)



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